

Policies For Authentic Beauty Bar

♦ Service Policies

- **Consultations** – A consultation is included with each service to ensure proper care and satisfaction.
- **Children/Guests** – For safety and comfort, no extra guests or children are allowed in the treatment area.
- **Clean Face Requirement** – Clients must arrive with a clean face (no makeup or mascara).
- **Aftercare Responsibility** – Clients are responsible for following aftercare instructions; results may vary if not followed.
- **Service Guarantee** – Adjustments must be requested within a set timeframe (e.g., 48–72 hours).

♦ Health & Safety Policies

- **Contraindications** – Services may be refused if a client has infections, open wounds, contagious conditions, or contraindicated health issues.
- **Allergies** – Clients must disclose allergies or sensitivities before service.
- **Pregnancy & Medical Conditions** – Some treatments may not be performed without medical clearance.
- **Right to Refuse Service** – Staff may refuse service to anyone who appears ill, intoxicated, or disrespectful.
- **Sanitation** – All tools and equipment are disinfected/sterilized according to state board regulations.

♦ Payment & Refund Policies

- **Accepted Payment Methods** – Cash, credit/debit, or approved digital payments.
- **No Refunds** – All services/products are non-refundable.
- **Gift Cards** – Non-refundable, not redeemable for cash, must be used before expiration date.

- **Memberships/Packages – Expiration dates apply, cannot be shared or transferred.**

- ♦ **Appointment Policies**

- **Booking Requirement – All appointments must be scheduled in advance. Walk-ins may be limited.**

- **Deposits – A non-refundable deposit is required to secure appointments.**

- **Late Arrival – Clients arriving more than 10–15 minutes late may need to reschedule and may forfeit their deposit.**

- **No-Shows – A no-show fee (often 50of service price) will be charged.**

- **Cancellations – Cancellations must be made 48 hours before the scheduled appointment to avoid fees.**